# 2023-02-03 [INC1279304] No listings returned to SRP due to EP

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| **Environment** | Production |
| **Description** | Problem Statement:  Search Science wired on several experimentations, and one of them had an incorrect model name / factor value which was rectified and verified by the smoke test, but when the experimentation was wired on, the incorrect model name got added to the cassini query. That one wrong factor value specified in the A/B test, resulted in all failed queries that were part of that specific A/B test. The exceptions were not caught by the smoke test tool, hence failed to surface the issue, leading to search result failures for our customers and impacting their ability to reach the eBay buy/checkout flows.  What was failing: |
| **Reviewed by** |  |
| **Problem Report** | Incident Ticket INC1279304  ATB  Timeline (MST):  [Retrospective: INC1279304 - Search impact due to search science experiment feature change](file:////display/PROBMGT/Retrospective%253A+INC1279304+-+Search+impact+due+to+search+science+experiment+feature+change)   1. Ads Data Pipeline: 2. Traffic ramp timeline: 3. Analytics: |
| **FCI** |  |
| **Domain Impacted** |  |
| **Triage** | How issue was found and information supplied to indicate there was an issue |
| **Examine** | Steps taken to investigate issue |
| **Root Cause** | Root Cause |
| **Cure** | Remediation or Recovery Steps |
| **Opportunities** | What can be improved   * Monitoring * Code * Automation * Process |
| **Flow** | Data/Pool Dependencies |
| **Rollback** |  |
| **Related items** |  |
| **Status** | Incident Status, RCA edit status |